



## **AWM930 Troubleshooting Guide**

### **Radio will not turn ON**

- Try the reset button.
- Check fuse.
- Check 12V+ on battery wire to radio (GREEN/WHITE wire).
- Check 12V+ on accessory wire to radio (ORANGE/WHITE wire).
- Check Ground (BLACK/WHITE wire).

### **Radio turns ON, but no sound**

- Verify **Volume, Fader/Balance, Mute** controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker selection.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

### **CD does not load fully**

- Make sure unit has power and no other CD is currently inside.

### **CD does not play correctly**

- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Inspect radio's chassis to verify shipping screw(s) have been removed.
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.

### **No AM or FM reception**

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.